

## Who is eligible?

All applicants for MICDA CRS and LTCH are required to be registered with the Department of Housing and currently on the wait-list.

To register with the Department of Housing, clients should make an appointment at the North West Qld Housing Service Centre, which is located on West Street, Mt Isa, next to the Mt Isa City Council.



## Tenancy Plan

If an offer for CRS is made by MICDA to a client then a tenancy plan will need to be negotiated. The purpose of the tenancy plan is to assist MICDA and the client to sustain their tenancy and successfully transition to a longer-term housing solution.

## Rights and Responsibilities

### Your rights include:

- Be heard and listened to
- Treated with respect
- Confidentiality & Privacy
- Access to complaint and appeals
- Use an advocate
- Safe and secure housing

### Your responsibilities include:

- Respect & courtesy towards staff
- Pay rent on time
- Report maintenance issues promptly
- Be respectful to neighbours

### Written Complaints can be directed to:

Manager—MICDA Inc

P.O. Box 345, Mount Isa. Q. 4825

Or MICDA Inc Management Committee

P.O. Box 345, Mount Isa. Q. 4825



## Community Housing Programs



### Contact details:

Old Court House, Isa Street Mount Isa QLD 4825

### Postal Address:

P.O. Box 345, Mount Isa QLD 4825

**Phone:** (07) 4743 9165

**Fax:** (07) 4743 2241

**Email:** [crs@micda.org.au](mailto:crs@micda.org.au) or  
[commhouse@micda.org.au](mailto:commhouse@micda.org.au)

**Web:** [www.micda.org.au](http://www.micda.org.au)

**Opening hours:** Monday to Friday 8:30am to 2pm

## What is Community Housing?

MICDA Community Housing Program are targeted at low to moderate income households and members of the local community that require affordable housing.

We provide subsidised rental accommodation aimed at supporting short-term transitional and longer-term housing.

MICDA assists eligible clients who are listed on the Department of Housing and Public Work's housing register and who are in the greatest need.



Rent is calculated according to total assessable household income.

As a community housing provider MICDA cannot assess your application for housing assistance. The Department of Housing and Public Works refers eligible clients to MICDA.

We currently deliver the following housing programs:

- Community Rent Scheme
- Long Term Community Housing

## What is Community Rent Scheme?

Community Rent Scheme (CRS) is a housing assistance program funded by the Queensland Government through the Department of Housing and Public Works.

MICDA CRS offers transitional housing, which is not long-term social housing for eligible clients.



CRS assists eligible applicants waiting for short to medium term housing or to enter the private market.

Please contact the MICDA CRS Manager on (07) 4743 9058 for any enquiries.

## What is Long Term Community Housing?

The Long Term Community Housing (LTCH) program aims to provide affordable long term accommodation to eligible clients on low incomes.

Tenants living in MICDA LTCH are matched to housing that is appropriate to their needs, including cultural, and tenancies are sustained in accordance with eligibility criteria.



Regular inspections and rent reviews assists MICDA to operate a sustainable LTCH program comprising:

- Eight x 2 bedroom units
- Four x 4 bedroom units
- One x 4 bedroom disability house

Please contact the MICDA LTCH Manager on (07) 4749 2888 for any enquiries.